WORKFLOW GAP SUBMISSIONS

Property Insurance and Restoration Conference

WORKFLOW GAP SURVEY RESULTS

Individual Submission Examples

WORKFLOW GAP SUBMISSIONS

EXAMPLE 1:

Property Insurance and Restoration Conference

What systems do you want the Data to seamlessly transfer between:

One standard API for all API's

DATA SOURCE:
Policyholder, Insurance Company, TPA

DATA
Claim Data, Insured Information, Estimate Data, Supporting Documentation

DATA DESTINATION:
Insurance Company, TPA

PLATFORM:
Multiple platforms per insurance company's claim department needs

DATA TYPES:
- API
- PDF
- Data Scrubber
- Manual
- Other

PLATFORM:
Xactimate, TPA software, API based apps for FNOL visual inspections

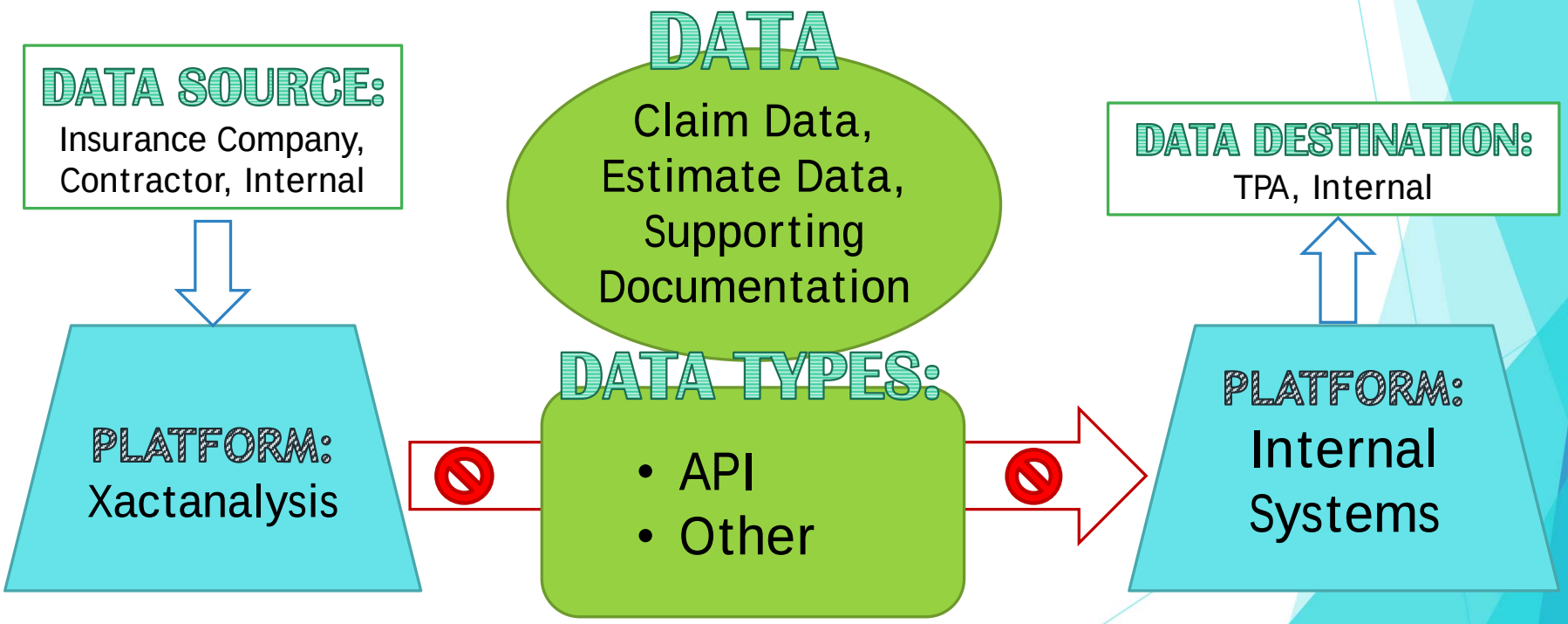
WORKFLOW GAP SUBMISSIONS

EXAMPLE 2:

Property Insurance and Restoration Conference

What systems do you want the Data to seamlessly transfer between:

Xact and Our Internal systems



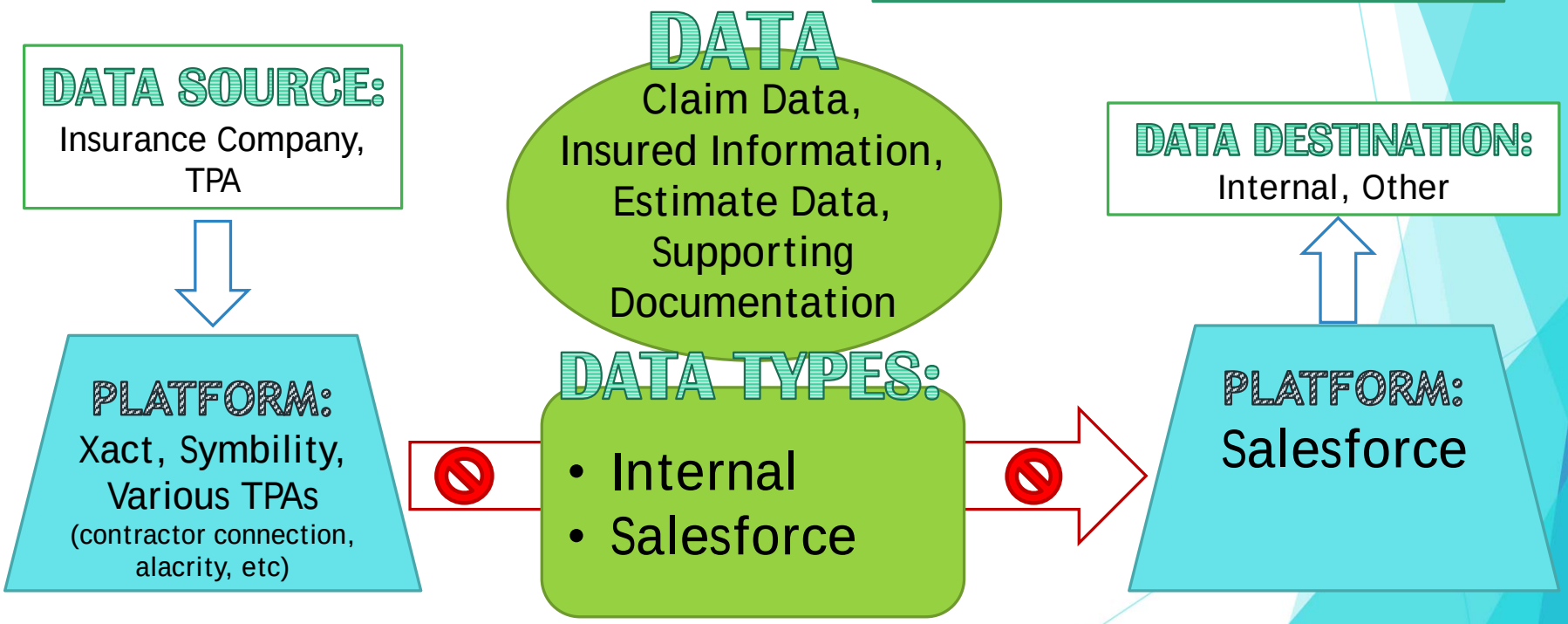
WORKFLOW GAP SUBMISSIONS

EXAMPLE 3:

Property Insurance and Restoration Conference

What systems do you want the Data to seamlessly transfer between:

Mitigation software, Salesforce, Symbility, Xactanalysis



WORKFLOW GAP SUBMISSIONS

EXAMPLE 4:

Property Insurance and Restoration Conference

What systems do you want the Data to seamlessly transfer between:

Xactanalysis, Xactimate, Dash/NextGear

DATA SOURCE:

Policyholder, Insurance Company, TPA, Contractor

PLATFORM:

- Xactanalysis
- Guidewire
- Claims Connect
- Directly from Restoration Contractor

DATA

Claim Data
Insured Information
Supporting Documentation

DATA TYPES:

- API
- PDF
- Data Scrubber
- Manual

DATA DESTINATION:

Policyholder, Insurance Company, TPA, Contractor, Vendor

PLATFORM:

Xactanalysis, Guidewire, Symbility, Properitary Claims Management Systems (inside insurance companies), Salesforce, Dash/NextGear, Proprietary Job Management Software

WORKFLOW GAP SUBMISSIONS

EXAMPLE 5:

Property Insurance and Restoration Conference

What systems do you want the Data to seamlessly transfer between:

DATA SOURCE:
Policyholder, Insurance Company, TPA, Contractor, Vendor

PLATFORM:
Not Specified:
"Data comes from Policy holders, carriers, vendors, and anybody else in the Claim supply chain."

DATA
Claim Data, Insured Information, Estimate Data, Supporting Documentation

DATA TYPES:
- API
- PDF
- Manual
- Other

DATA DESTINATION:
Policyholder, Insurance Company, TPA, Contractor, Vendor

PLATFORM:
Not Specified:
"Data goes to the policy holder, carriers, vendors and again, anyone in the supply chain. The data goes to whatever software that person is using; e-mail, company system, etc…"

WORKFLOW GAP SUBMISSIONS

EXAMPLE 6:

Property Insurance and Restoration Conference

What systems do you want the Data to seamlessly transfer between:

Xact/Symbility , Mica

DATA SOURCE:
Insurance Company, TPA, Internal

PLATFORM:
Mica
Xactware
CTSO

DATA
Claim Data, Insured Information, Estimate Data, Supporting Documentation

DATA TYPES:
- API
- PDF
- Proprietary Automation
- Manual

DATA DESTINATION:
Insurance Company, TPA, Internal

PLATFORM:
Mica
Xact
CTSO

WORKFLOW GAP SUBMISSIONS

EXAMPLE 7:

Property Insurance and Restoration Conference

What systems do you want the Data to seamlessly transfer between:

Xactanalysis, Next Gear, Encircle, Xactimate, Guidewire

DATA SOURCE:
Policyholder, Insurance Company, TPA, Internal, Sub-Contractor

PLATFORM:
Next Gear
Encircle
Xactanalysis

DATA
Claim Data, Insured Information, Estimate Data, Supporting Documentation

DATA TYPES:
- Proprietary Automation
- Manual
- Other

DATA DESTINATION:
Insurance Company, TPA

PLATFORM:
Xactanalysis