## What Expenses are considered General 'Overhead'?

Executive Management Administrative support (supports general operation of office, incl. reception) Accounting (A/P, A/R, Payrol), Tax, etc.) Human Resources Legal (in house) L		100% Overhead Cost*	Probably Overhead Cost	Probably Direct Production Cost	Direct Production Cost*
Administrative support (supports general operation of office, incl. reception) Accounting (A/P, A/R, Payroll, Tax, etc.) Human Resources Legal (in house) Information Technology (help desk, etc.) Marketing (develops and executes marketing strategies) Sales (generates new business via direct sales) Estimator (write estimates, communicates with customer and carrier) Production Manager (oversees entire production operation) Project Manager (manages specific jobs) Other (please note) Staff Benefits Holiday/Nacation Pay Bereavement Pay Uniforms, company attire Health, life and other insurance Other (please note)  Occupancy Costs 'Rent', including CAM Property Taxes Utilities Security (equipment and/or fees) Signage  Business Licenses Contracting Contracting Licenses Contracting Contracting Licenses Contracting Contracti	Staff compensation expenses		<u></u>		
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Liability Unemployment Workers Compensation					
Unemployment Workers Compensation					
Workers Compensation	·				
Other (please note)					
	Other (please note)				

## What Expenses are considered General 'Overhead'?

Office Equipment (Depreciation) Office Furniture and Fixtures (Depreciation) Computer Equipment (laptops, desktops, monitors, keyboards, etc.)	100% Overhead Cost*	Probably Overhead  Cost	Probably Direct Production Cost	Direct Production  Cost*
Communications (phones, internet, etc.) Office phones Cell phones Internet/Email/other technology connections				
Office Supplies Postage				
Software Fees  MS Office and similar  CRM (SalesForce, DASH, RestorationManager and similar)  Accounting (QuickBooks, PSA and similar)  Estimating (Xactimate, Symbility, and similar)  Moisture documentation (Moisture Mapper, MICA and similar)  Payroll (ADP, Paylocity, Paychex and similar)  Other (please note)				
Background Checks Per company policy of employer As required by insurer As required by TPA				
Training – certifications, OSHA, HR, etc. OSHA and other safety related training Technical training (training on how to do one's job) Certifications (WRT, ASD, etc.) Continuing education (i.e, conference attendance) HR related training (harassment, interviewing, etc.) Other (please note)				
Personnel Licensing (costs of employees maintaining any current licenses) Annual 'Program' Fees Franchise fees Marketing and Advertising				

## What Expenses are considered General 'Overhead'?

	100% Overhead Cost*	Probably Overhead Cost	Probably Direct Production Cost	Direct Production Cost*
External Legal Expenses				
Employment matters				
Company general counsel work (minutes, statutaory filings, etc.)				
Developing standard company contracts, work auths, lien waivers, etc.				
Job-specific legal work (settlement, mediation, etc.)				
Notary expense				
Collection agency fees				
Business Vehicles				
Acquisition, care and maintenance				
Gas/mileage				
Logos				
Vehicle tracking system				
Specialized Personnel-related Equipment				
IR-type cameras				
Matterport type cameras				
Moisture meters				
Custom fit respirators				
Hard hats				
Other (please note)				
Specialized non-Personnel-related Equipment				
Fans				
Dehumidifiers				
Air Scrubbers				
Generators				
Storage vaults				
Forklifts				
Other (please note)				
PPE			<u></u>	
First Aid kits				
Safety glasses				
Tyvek suits				

<sup>\*</sup> Overhead Costs are those costs generally associated with 'keeping the doors open' and are often called "costs of doing business"

<sup>\*\*</sup> Direct Production Costs are those costs that are expected to be billed to the customer on the job, whether as an explicit line item charge or as a clear component of a generally accepted unit cost structure.